

At Lowry Manufacturing Co, we are committed to protecting your privacy. This email and SMS privacy policy explains how we collect, use, and protect your information when you interact with us via email and text messaging (SMS/MMS).

1. Information we collect

When you opt in to receive email and/or SMS messages from Lowry Manufacturing Co, we may collect the following personal information:

- Your mobile phone number
- Your email address
- Your name (if provided)
- Any information you provide in your message responses
- Message delivery and interaction data (e.g., timestamps, status)

2. How we collect your information

We collect information directly from you when:

- You enter your phone number and/or email address into a web form
- You interact with our customer support via email or SMS
- You opt in through a purchase or registration form

3. How we use email and SMS information

We use your email and SMS data to:

- Send transactional or account-related messages (e.g., order updates, order questions, etc)
- Send promotional or marketing messages (only with prior consent)
- Respond to your inquiries or support requests
- Analyze message delivery and engagement to improve our services

4. Sharing your information

Lowry Manufacturing Co does not sell or share your email or SMS opt-in data with third parties for their marketing purposes.

We may share your information with trusted service providers who help us deliver our email or SMS messaging services, such as:

- Email or SMS gateway providers
- Phone carriers
- Customer support platforms

These vendors are contractually obligated to keep your information secure and only use it to provide services to Lowry Manufacturing Co.

5. Your choices & rights

You can opt out of email or SMS messages at any time by replying “STOP” to any message. After you opt out, you will no longer receive text messages from us unless you opt in again.

To request access to or deletion of your email or SMS-related data, please contact us at info@lowrymfgco.com.

6. Data security and retention

We implement reasonable technical and organizational measures to protect your personal data. Email and SMS data is retained only as long as necessary to fulfill the purposes outlined above or to comply with legal obligations.

7. Changes to this policy

We may update this email and SMS privacy policy periodically. If we make material changes, we'll notify you via email or SMS. Continued use of our email and SMS service indicates your acceptance of the revised policy.

8. Contact us

If you have any questions about this policy or your email or SMS data, please contact us at:

Lowry Manufacturing Co
info@lowrymfgco.com
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